

IMPORTANT SAFETY RECALL

Date: 16 AUG 2017

PRODUCT SUPPORT BULLETIN

Page 1 of 2

Subject: **VMAC SAFETY RECALL NOTICE
NHTSA RECALL NUMBER 17E043
POTENTIAL SAFETY ISSUE & VEHICLE DAMAGE
CAUSED BY WATER PUMP FAILURES ON 2017 FORD
6.2L V8 TRUCKS**

BULLETIN NUMBER EXT-ALL-003

To: VMAC Customers who have purchased affected systems

Product: VMAC VR70 V900122 Systems
VMAC VR150 V910022 Systems

Serial Number:

To Be Performed: SAFETY RECALL - IMMEDIATE ACTION REQUIRED

Dear VMAC Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. VMAC Global Technology Inc. has decided that a defect which relates to motor vehicle safety exists in the water pump component supplied with VMAC VR70 and VR150 UNDERHOOD air compressor mounting kits for 2017 Ford 6.2L V8 trucks. VMAC is conducting a safety recall to address this condition.

You are receiving this letter because sales/distribution records indicate that you may have purchased one or more of the affected units. Please review the information below carefully.

WHAT PRODUCTS ARE AFFECTED?

This recall involves VMAC VR70 and VR150 underhood air compressor systems, Part # V900122 and V910022, intended for installation on 2017 Ford 6.2L V8 trucks.

WHAT IS THE PROBLEM?

Due to variations in shaft/flange tolerances, there is a risk that the flange plate on the water pump may become detached, which may cause the fan assembly to detach and move within the engine bay. A detached fan assembly may cause impact damage to other engine components and may increase the risk of injury to persons standing adjacent to the vehicle.

WHAT SHOULD YOU DO?

Until the water pump has been replaced with a VMAC modified water pump, **the engine should not be run with the hood open.**

Please contact the nearest VMAC dealer to arrange to have the water pump component on your unit replaced with a redesigned water pump or please contact VMAC Technical Support at

1333 Kipp Road
Nanaimo, BC
V9X 1R3 Canada

Tel: 250-740-3200

Toll Free: 1-800-738-8622

Fax: 250-740-3201

1-888-241-2289 or tech@vmacair.com to make arrangements to have a VMAC dealer replace the water pump component on your unit with a redesigned water pump. This repair will be performed free of charge (parts and labor) and should take approximately 4 hours to perform. We anticipate that replacement pumps will be available to your dealer within approximately 3 weeks from the date of this letter.

Federal law requires vehicle lessors receiving this recall notice to forward a copy to the lessee within ten (10) days of receipt of this letter. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this notice under a sale or lease until the defect has been remedied.

QUESTIONS OR CONCERNS?

If you have any questions with regard to this recall, please contact VMAC Technical Support (1-888-241-2289 or tech@vmacair.com). If you are unable to obtain a remedy without charge within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4326 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

* * *

VMAC is taking this action in the interest of your personal safety and satisfaction with VMAC products. We apologize for any inconvenience that it may cause you and thank you for your attention to this matter.

Sincerely,

VMAC Global Technology Inc.



Geoff Brook

Technical Support Manager

1333 Kipp Road
Nanaimo, BC
V9X 1R3 Canada

Tel: 250-740-3200

Toll Free: 1-800-738-8622

Fax: 250-740-3201